

Bulletin 5/2024

THE CITY OF OULU INVOICES FOR EARLY CHILDHOOD EDUCATION AND CARE DIRECTLY TO ONLINE BANKING

When the customer submits a notification of the transfer to the e-invoice authorisation in the online bank, the personal **identity code** of the first **guardian/parent appearing on the invoice for early childhood education and care is requested.** With this information, the e-invoicing address is allocated to customer data in the invoicing system of city of Oulu.

Instructions for the introduction of e-invoices can be found in your online bank. If necessary, guidance can be obtained from your bank's customer service advice. More information: <u>www.e-lasku.info</u>.

The City of Oulu offers early childhood education and care customers the opportunity to use e-invoicing. An e-invoice is an electronic invoice that the customer receives directly to their own online bank. The invoice sent will appear in the online bank as a normal invoice that looks like a paper invoice. You can register as the city's e-invoice customer immediately. When signing up, the customer can choose whether to check the invoice and accept it for payment, or whether they want the invoice to automatically be paid on the due date as a direct debit.

- no tying of account and reference numbers, no keystroding errors, the form is ready for payment
- no invoice storage and destruction concerns, invoices remain stored in the electronic archive
- invoices can be checked and paid anywhere when you have access to the Internet, including when travelling
- no more monthly day care bills among the post office.

The fixed due date for the early childhood education and care bills is 26. day.

More information on customer invoicing tel. 08 5585 4770 mon-thu 9.00-12.00 or email asiakaslaskutus@ouka.fi

